Please take a moment to complete this voluntary confidential survey and return it to us in enclosed postage prepaid envelope or fax to 419-213-2777. You can also complete it online at: <u>https://www.research.net/r/AGOSurveyFY2020</u> Choose Lucas County Prosecutor's Office Victim Assistance Program



DAVE YOST OHIO ATTORNEY GENERAL

VICTIM ASSISTANCE SURVEY

This organization receives funding from the Ohio Attorney General. To make sure that our programs are fully serving you and others in the future, we would appreciate your completion of this anonymous survey. Your responses to all of the following questions will be anonymous, but will help improve the services available to crime victims in Ohio.

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	N/A
As a result of working with this program, I understand my rights as a crime victim.						
I was assisted in meeting my immediate needs:						
• <u>Mentally/Emotionally</u>						
• Physically (including safety)						
• Financially						
It was easy for me to access this program and their						
services.						
Help with transportation was available if I needed it.						
As a result of working with this program, I feel						
hope for the future.						
The staff was available when I needed them or when they said they would be.						
The staff/volunteers explained things in a way I could understand.						
I felt listened to and respected by the staff and volunteers.						
I understand how to apply for funding from the Ohio Victim Compensation Fund.						
I understand the VINE program and how to enroll if I choose to do so.						
If the program referred me to other organizations for services, the referrals were appropriate and/or effective.						
I do not have any unmet needs that the program could have helped me with.						

Was there any part of this program that you felt did an outstanding job serving you? Do you have any personal success stories as a result of working with this program that you would like to share?	
Do you have any suggestions for the program that could improve their services? Specifically, if you selected "Strongly Disagree" or "Disagree" for any of your responses could you please explain?	

Thank you for completing this survey. Your responses will help us improve services to crime victims in Ohio.